

## **BAKENKOP PAYMENT POLICY**

We at Bakenkop strive to deliver the best service possible to your pet family. Thank you for entrusting us with your beloved pet.

Please read through our accounting policy and the different payment options available and indicate which payment option would suit you for today's visit/ hospital admission. We acknowledge that not everyone can afford to pay upfront, but still would like the best diagnostics and treatment options available within their budget.

### **ACCOUNTING POLICY**

- ❖ We are not registered as a credit provider.
- ❖ All accounts must be settled immediately after each consultation by
  - Cash
  - EFT at the Practice with proof supplied to reception
  - Snapscan
  - Credit Card Budget System
  - Credit/Debit Card

### **If your pet needs to be admitted into our Hospital, we can offer you the following:**

#### **1. OPTION 1: DEPOSIT & FULL SETTLEMENT AT DISCHARGE**

Deposit of [which is needed on admission]:

Estimate	Deposit on admission
R 3 000 – R 10 000	R 2 500
R 10 000 – R 20 000	R 5 000
R 20 000 – R 30 000	R 10 000

And the full balance at Discharge by

- Cash
- EFT at the Practice with proof supplied to reception
- Snapscan
- Credit Card Budget System
- Credit/Debit Card

Signature \_\_\_\_\_ Date \_\_\_\_\_

#### **2. OPTION 2: DEPOSIT & DEBIT ORDERS OVER 6 MONTHS**

If you would prefer to settle your account over a few months, we are able to offer you the following options.

##### **Real Pay Debit Order System [First time user]**

- Approved credit check – cost R 70
- Deposit paid on admission
- The balance can be divided in 6x monthly payments.

Estimate	Deposit on admission
R 3 000 – R 10 000	R 1 000
R 10 000 – R 20 000	R 2 500
R 20 000 – R 30 000	R 5 000
PARVO	R 5 000

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Clients that are still on our Real Pay debit order system**

- This option is only available to clients with a good credit record at Bakenkop Animal Clinic [i.e. no previous unsuccessful / disputed debit orders and at least 2 successful payments recently]. Accounts on hold do not qualify.
- Approved credit check in the last 6 months.
- Deposit paid on admission.
- The sum of the previous outstanding balance and the new outstanding balance are divided in 6x monthly payments with an additional admin fee of R 40 monthly.

Estimate	Deposit on admission
R 3 000 – R 10 000	R 1 000
R 10 000 – R 20 000	R 2 500
R 20 000 – R 30 000	R 5 000
PARVO	R 5 000

Signature \_\_\_\_\_ Date \_\_\_\_\_



**3. OPTION 3: NO DEPOSIT, PAYMENT WITH MEDIWALLET**

If none of the above suits you, we can offer you the services of an outside credit provider that specialises in credit for veterinary and medical practitioners - MEDIWALLET

- 5% of total bill added as Admin fee
- No deposit required
- Payment over a period up to 18 months.
- Pre-approval at admittance of patient into the Hospital
  1. Sms to 48832 with your personal phone  
Name\*Surname\*ID Number\*gross monthly income.
  2. You should receive approval within 30sec. which must be shared with our reception.
  3. Then Mediwallet needs the following documentation to process your application:
    - A copy of your last three months bank statements
    - A copy of your last pay slip
    - A colour copy of your ID/Drivers License

They accept photos of the above.

**As soon as we received the pre-approval from Mediwallet, we will continue with the discussed diagnostic and treatment plan. Awaiting the final approval, we will offer emergency stabilisation and pain control.**

Signature \_\_\_\_\_ Date \_\_\_\_\_

Please feel free to discuss any concerns regarding payment in advance. We, regrettably are not able to offer any other alternative options.